



Redress Scotland

Monthly Focus New Staff

We are continuing our 'Monthly Focus' to highlight work that is going on within Redress Scotland. This is for organisations or individuals who support survivors, to give more information about the work that we do.

If you would like to unsubscribe to this monthly spotlight or would like to change the email address which it is sent to, please email at **'hello@redress.scot'** and let us know.



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New Staff

We are delighted that our Redress Scotland staff team is expanding.

We have recently recruited a further 5 panel support coordinators who are starting with us at the beginning of April.

This will add to our operations team and give us a total of 17 panel support coordinators.

Our operations team expanding means that there is more support available for new panel members on the panel sitting days.

We look forward to welcoming our new team members.



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New Panel Members

New panel members were recently recruited to join our existing team and we are delighted to welcome 15 new individuals to our existing team of panel members.

The new panel members have been going through extensive training which was led by Joanna (Chief Executive) and Gary (Head of Operations).

The panel members completed extensive training which included training on all aspects of the scheme, including the assessment framework, wellbeing, legislation and guidance and much more. There was also a number of case studies that were carried out to give the panel members insight into the variety of applications they will be dealing with when sitting on panels.

A buddying system has also been implemented where the new panel members are paired with existing panel members. This will assist with continuous development.

This increase in panel members will allow us to increase our panel sitting days and in turn make more decisions on applications for redress.

Our website will soon be updated with our new panel members.



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Online Engagement Sessions

Last year we delivered a number of online engagement sessions where we took you through information about Redress Scotland as well as gave insight to our panel sitting days.

After feedback from these engagement sessions we have decided to host more focused engagement sessions on particular topics or subjects that you would like more information on.

Please click the link below to let us know what topics you think would be beneficial for you or your organisation to hear more about.

<https://forms.microsoft.com/e/xyHFVE3gFX>



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Meet the Team

Hi I'm Layna Lamont and I am a Panel Support Manager with Redress Scotland. I started in January 2022 as a Panel Support Coordinator and I have just recently moved into the role of Panel Support Manager.

Working with Redress Scotland has been the most meaningful role I have had and I have learned a great deal since I first started. As part of the Operations Team we are I have mentored a lot of the team as a Panel Support Coordinator which I always got a great deal of fulfilment from. I help to support panels and Panel Support Coordinators during the panel process. always encouraged to improve and develop processes and we put the survivor at the heart of all we do.



Wellbeing is a priority to me within the team and I carry out debriefs after the panel sitting days. I regularly speak to survivors through general enquiries and complaints. This is one of the most rewarding parts of my job to communicate and support survivors through the process.

You can contact any of our team through general enquiries by emailing enquiries@redress.scot, or call 0300 244 9090.



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Redress Scotland - Monthly Focus

If anyone within your organisation would like to sign up to these monthly focus updates, they can complete the forms below and we will add them to our mailing list.

[CLICK HERE](https://forms.microsoft.com/e/e0BaiMzXBU)

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If you or survivors you are supporting have any feedback for Redress Scotland, please feel free to contact us at hello@redress.scot



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